

I know that the interview lasted a long time. Before we finish, I would like to ask you if you would answer to a few more questions. These questions are about the services that youth use and will only last about 10 to 15 minutes. Is that okay?

(If participant answers “yes”, continue with the next section. If participant answers “no”, thank the participant and finish the interview.)

(NOTE: Information in italics is to aid the interviewer in explaining the definition to participants. Unless necessary, do not read italics to participants.)

Service Usage

Definitions and questions	Coding rules	Codes
<p style="text-align: center;">ATTITUDES TO SERVICES FOR CHILDREN AND ADOLESCENTS</p> <p><i>The degree to which an individual thinks that professional services for emotional or behavioral problems are generally beneficial and an appropriate response to major problems.</i></p> <p>“Today we are going to be discussing services people might use when their adolescent has an emotional or behavioral problem. When we use the word “problems” or the phrase “emotional and behavioral problems,” we are referring to behaviors or feelings that make life hard for the young person or cause other people to worry about the young person.” Does that make sense?</p> <p>General Receptivity</p> <ol style="list-style-type: none"> 1. When people have serious emotional or behavioral problem, do you think it is a good idea for them to try to get help or treatment? 2. Do you think people like counselors or doctors can help with the kind of problems young people have? <p>Personal Receptivity</p> <ol style="list-style-type: none"> 3. Do you think that getting help or treatment for a serious problem would be a good idea for your child if s/he had serious problems? 	<p>General Receptivity</p> <p>1= Yes 2= Probably 3= Probably NOT 4= Definitely NOT</p> <p>1= Yes 2= Probably 3= Probably NOT 4= Definitely NOT</p> <p>Personal Receptivity</p> <p>1= Yes 2= Probably 3= Probably NOT 4= Definitely NOT</p>	<p>1_____</p> <p>2_____</p> <p>3_____</p>

<p>Child's Personal Receptivity</p> <p>4. Would your child think that getting help or treatment for a serious problem would be (has been) a good idea for him/her?</p> <p style="text-align: center;">PERCEPTIONS OF BARRIERS TO SERVICE</p> <p><i>Parent's statement that certain circumstances or feelings influenced his/her decision to seek treatment for problems or influenced the response to services.</i></p> <p>Parent's Fear, Dislike, or Distrust of Professionals <i>Concern or discomfort with using services caused by parent's fear, dislike, or distrust of talking with professionals.</i></p> <p>5. How do you feel when talking with doctors or other health professionals?</p> <p>Parent's Self-Consciousness <i>Parent's reluctance to use services caused by self-consciousness about admitting that child has a problem or about seeking help for it. Also inability to talk with anyone about such sensitive issues.</i></p> <p>6. Would it be hard for you to talk to others outside of your family about your child's problems?</p> <p>7. Would it be hard for you to ask others outside of your family for help?</p> <p>8. Would you feel embarrassed or self-conscious asking others outside of the family for help?</p> <p>Parent's Anticipation of Negative Reaction <i>Parent's reluctance to use services caused by anticipation of a negative reaction from family, friends, or others to seeing treatment for his/her child's emotional or mental problem.</i></p>	<p>Child's Personal Receptivity</p> <p>1=Yes 2=Probably 3=Probably NOT 4=Definitely NOT</p> <p>Parent's Fear, Dislike, Distrust of Professionals</p> <p>1=No fear, dislike, distrust 2= Fear, dislike, distrust is present</p> <p>Parent's Self-Consciousness</p> <p>0=No 1=Yes</p>	<p>4_____</p> <p>5_____</p> <p>6_____</p> <p>7_____</p> <p>8_____</p>
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<p>9. Would you be concerned about what your family would think about your child's getting help with a behavioral or emotional problem?</p> <p>10. Would you be concerned about what your friends would think?</p> <p>11. Would you be concerned about what other people who are not friends and family would think?</p>	<p>Parent's Anticipation</p> <p>0=No 1=Yes</p>	<p>9____</p> <p>10____</p> <p>11____</p>
<p>Information about Services <i>Difficulty in getting services caused by lack of information about where to get services or how to arrange them.</i></p>		
<p>12. Would you need more information about who to see about a problem?</p>	<p>Information about Services</p> <p>0=No 1=Yes</p>	<p>12____</p>
<p>Time <i>Parent's reluctance to use services caused by lack of time to get treatment for child or to make arrangements for child's treatment.</i></p>		
<p>13. Would you be concerned about having enough time to get help for your child?</p>	<p>Time</p> <p>0=No 1=Yes</p>	<p>13____</p>
<p>14. Would you have time to take your child to appointments?</p>		<p>14____</p>
<p>15. Are there things that you would not be able to do to if you had to take your child to appointments?</p>		<p>15____</p>
<p>16. Would you have to miss work?</p>		<p>16____</p>
<p>17. Would your child have to go to appointments?</p>		<p>17____</p>
<p>18. Are there things that your child would have to give up in order to attend regular appointments?</p>		<p>18____</p>
<p>19. Would s/he miss school?</p>		<p>19____</p>
<p>20. How much time from school?</p>	<p>1=No time 2=Less than one day 3=One day 4=More than one day</p>	<p>20____</p>
<p>21. Would s/he have to give up a job?</p>		<p>21____</p>

<p>22. Would s/he miss opportunities to see friends?</p>	<p>0=No 1=Yes</p>	<p>22_____</p>
<p>23. Would s/he have to give up another type of activity?</p>		<p>23_____</p>
<p>Cost <i>Inability to use services or underutilization of services caused by parent's perception that services could not be paid for.</i></p>	<p>Cost</p>	<p>24_____</p>
<p>24. Would you be bothered by the cost of getting help for your child?</p>	<p>0=No 1=Yes</p>	
<p><i>If there is a concern about cost, ask:</i></p>		
<p>Insurance 25. Is this because your insurance would not cover the cost?</p>	<p>Insurance 0=No 1=Yes 2=We do not have insurance</p>	<p>25_____</p>
<p><i>If insurance is present but would not cover everything, ask:</i></p>		
<p>26. Would your insurance cover part of the cost?</p>		<p>26_____</p>
<p>27. Could you afford to pay the rest of the cost?</p>		<p>27_____</p>
<p>Transportation <i>Parent's reluctance to use services caused by difficulty getting to treatment site.</i></p>	<p>Transportation</p>	
<p>28. Would it be difficult for you to get your child to appointments?</p>	<p>0=No 1=Yes</p>	<p>28_____</p>
<p>29. What type of transportation would you use to get there?</p>	<p>1=Walking 2=Car 3=Bus 4=Taxi</p>	<p>29_____</p>
<p>30. Do you have access to that type of transportation?</p>	<p>0=No 1=Yes</p>	<p>30_____</p>

<p>Service Availability <i>Non-availability of a particular service desired by a subject (i.e. therapeutic foster care) because it does not exist in the area where the subject lives.</i></p> <p>31. Are there particular services you would like to use to get help for your child but are not available where you live?</p> <p>32. What kind of service?</p>	<p>Service Availability</p> <p>0=No 1=Yes</p> <p>1=Professional Counseling 2=Recreation Programs 3=Education of things like sex, drugs, etc. 4=Counseling from a traditional healer or other culturally specific provider</p>	<p>31_____</p> <p>32_____</p>
<p>Language <i>Parent's reluctance to use services caused by lack of professionals who speak the native language of the family.</i></p> <p>33. Would it be difficult for you to talk about your child's problems in English?</p> <p>34. Would it be difficult for your child?</p> <p>35. How important is it to you that someone helping your child understand your language?</p> <p>36. How important to you that someone helping your child understand your culture?</p>	<p>Language</p> <p>0=No 1=Yes</p> <p>0=Not important 1=Somewhat important 2=Important 3=Very important</p> <p>0=Not important 1=Somewhat important 2=Important 3=Very important</p>	<p>33_____</p> <p>34_____</p> <p>35_____</p> <p>36_____</p>
<p>GENERAL SERVICE USE</p>		
<p>We would like to briefly ask about five services used in general over the last year and over the last three months.</p> <p>37. Has your child used any special services in school (e.g. guidance counselor or special class)?</p> <p>38. Has your child received any type of service from DSS (The Department of Social Services)?</p> <p>39. Has your child had any contact with the court or the juvenile justice system in the last year?</p>	<p>General Services Use</p> <p>0=No 1=Yes</p>	<p>37_____</p> <p>38_____</p> <p>39_____</p>

<p>40. ¿Has your child made a visit to a health provider (e.g. family doctor, health center, clinic, ER) in the last year?</p> <p>41. ¿Has your child been to a mental health center or seen a mental health professional privately for his/her own mental health problems?</p> <p style="text-align: center;"><i>If yes, then ask:</i></p> <p>42. How difficult was it for you to access services?</p> <p>43. How much did these services help with the problems your child was having?</p>	<p>Access to Services 0=Not difficult 1=A little difficult 2=Very difficult</p> <p>Services Helped 0=No 1=A little 2=Helped but would not use them again 3=Helped and would use them again</p>	<p>40_____</p> <p>41_____</p> <p>42_____</p> <p>43_____</p>
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